**Culturally Inclusive Care – Online Questions**

**Video 1**

Discriminating against someone based on their race or culture is against the law. TRUE

The term ‘linguistic’ refers to:
the customs and beliefs of a community or religious group
the language we use to communicate

\_\_\_\_\_\_\_\_\_\_ refers to the customs and beliefs of communities or religious groups.

Culture

Language

Diversity

**Video 2**

Within cultural communities, people from the same family will have faced the same challenges. FALSE

**Video 3**

Our ownculture, attitudes, values, and beliefs can influence the way we view and interact with others. TRUE

\_\_\_\_\_\_\_\_\_\_\_ bias is when a person has a social stereotype about a certain group of people without even being aware of it.
Unconscious
Conscious

**Video 4**

The role of the professional interpreter is to:
ensure accurate communication between the staff and the CALD older person
offer advice to the CALD older person

to complete forms on the CALD older person’s behalf
all of the other answers

Bi-lingual staff should replace the role of a professional interpreter for key discussions involving finances or contracts. FALSE

Individuals from similar cultural backgrounds may not always have the same food preferences. TRUE

Which of the following is an example of culturally inclusive care?

Utilising different cooking methods, such as a Maori hangi
Providing the menu in multiple languages

Offering both a knife and fork and chopsticks for culturally diverse meals

All of the other answers

Care should be planned around what is:
meaningful to the CALD older person
convenient for care home staff

Staff should provide the CALD older person with access to media and the arts in:
their preferred language
their first language
English

People from CALD backgrounds may be \_\_\_\_\_\_\_ likely to make a complaint, due to a lack of accessible, language-specific resources and support.
less
more

It is important that CALD older people are able to voice concerns and complaints without \_\_\_\_\_\_\_\_\_.
fear
support
language-specific resources

Beliefs and values around end-of-life care \_\_\_\_\_\_\_\_\_\_\_\_\_\_ cultures and religions.
may vary between
will be the same for all