

Evidence Assessment

Code of Rights

A Guide for Completing Evidence Assessment

The below interview questions can be used by coordinators to illustrate that learners are able to apply the information they have learnt in relation to their own role and place of work. In addition to the corresponding Altura Learning course, assessors may need to provide learners with local organisational resources and policies in order for them to demonstrate this knowledge.

The assessment should be conducted by an assessor who is competent in the principles and obligations of providers to comply with the Code of Rights.

Interview Questions

Question	Answer
Within your role, how have you upheld the consumer's right to be treated with respect?	
Provide an example of how you provide services of an appropriate standard, in a way that is consistent with the needs of the consumer.	
Within your role, how have you upheld the consumer's right to dignity and independence when providing care?	
What is your understanding of who is covered by the Code of Rights?	

Evidence Assessment

<p>How would you organise for a competent interpreter to be present if one was required in order to communicate effectively with a consumer?</p>	
<p>Who would you report your concerns to if you suspected a co-worker was not respecting a consumers' right to be free from discrimination, coercion, harassment or exploitation?</p>	
<p>A consumer in your care has received a referral for a medical imaging scan. They have approached you seeking further explanation regarding risks and side effects. What do you do? Who do you report this to?</p>	
<p>A consumer in your care requests to update their advanced care plan. What are your next steps?</p>	
<p>How does the organisation ensure that the consumer's right to have a support person present is upheld?</p>	
<p>Provide an example of how you have included a consumer's preferred support person.</p>	

Evidence Assessment

Outline the steps you would take if a consumer in your care complains to you about the way they received their personal care from a colleague the day prior.

Learner Name:

Signature:

Supervisor Name:

Signature:

DISCLAIMER:

Except where otherwise stated, scenarios depicted in this course are fictional and any resemblance to any person or event is purely coincidental. The information in this course has been prepared as general information only. It is not intended to provide legal, industrial or other specialist advice and should not be relied upon as such. All advice and information are professionally sourced and provided in good faith and, while all care has been taken, no legal liability or responsibility is accepted for any possible error. For direction concerning your particular circumstances, independent advice should be sought. Copyright 2019. The contents of these Learning Resources remain the property of Altura Learning. They are for the exclusive use of current members of Altura Learning; their use, distribution, and storage are subject to the terms and conditions laid out in Membership Agreements. Altura Learning and Engage. Inform. Inspire are registered trademarks of Altura Learning.