

Essential Assessment

Code of Rights

Name:

Date:

Please return your completed assessment to your coordinator. Thank you.

Part A

Select tick if the statement is TRUE or FALSE.

1. You should enable your client to do as much as they can for themselves.
True False
2. Providers do not need to collaborate with one another to ensure continuity of services.
True False
3. Every person should be presumed competent to make an informed choice, unless there are reasonable grounds for believing that the consumer is not competent.
True False
4. Advocacy is a free and confidential service anyone can access to understand their rights when using a health or disability service.
True False
5. Effective communication does not allow clear information to be conveyed.
True False

Essential Assessment

Part B

Select the **MOST CORRECT** answer from the options below each question.

1. Which of the following is a positive example of showing respect?
 - A. Learning and pronouncing whānau names correctly
 - B. Listening to the wishes of the family, rather than the wishes of the individual
 - C. Applying your own personal set of values and preferences
 - D. Insisting that the individual is cared for in a care home, rather than by their family

2. Every person has the right to freedom from:
 - A. Discrimination
 - B. Coercion
 - C. Harassment
 - D. All of the other answers

3. Which of the following is a positive example of effective communication?
 - A. Booking an accredited interpreter as required
 - B. Providing information about a service in a written format only
 - C. Withholding information about test results
 - D. Providing information to the family, rather than the individual

4. Someone who is asked to participate in teaching or research should be:
 - A. Provided with a full explanation of what to expect
 - B. Given the right to refuse or not participate
 - C. Treated equally if participating
 - D. All of the other answers

5. Which of the following is a positive example of the complaints process?
 - A. Listening to a person's concerns and informing them what will be done to resolve the issue
 - B. Disputing the person's concerns and hoping the complaint will go away
 - C. Escalating the complaint immediately to the Health and Disability Commissioner
 - D. Informing the person immediately that there is no way to resolve their issue

Essential Assessment

Part C

Select the **MOST CORRECT** word or phrase to complete the sentence

1. The Code of Rights is made up of rights in total.
 - A. 8
 - B. 10
 - C. 12

2. Every person has the right to services of standard.
 - A. an appropriate
 - B. an average
 - C. a poor

3. In order to make an informed decision, a person requires of the information.
 - A. most
 - B. some
 - C. all

4. Once a person has made an informed decision, the healthcare team should those decisions.
 - A. abide by
 - B. ignore
 - C. consider

5. the right to complain.
 - A. Only people receiving care have
 - B. We all have
 - C. Only family members have

Essential Assessment

DISCLAIMER:

Except where otherwise stated, scenarios depicted in this course are fictional and any resemblance to any person or event is purely coincidental. The information in this course has been prepared as general information only. It is not intended to provide legal, industrial or other specialist advice and should not be relied upon as such. All advice and information are professionally sourced and provided in good faith and, while all care has been taken, no legal liability or responsibility is accepted for any possible error. For direction concerning your particular circumstances, independent advice should be sought. Copyright 2019. The contents of these Learning Resources remain the property of Altura Learning. They are for the exclusive use of current members of Altura Learning; their use, distribution, and storage are subject to the terms and conditions laid out in Membership Agreements. Altura Learning and Engage. Inform. Inspire are registered trademarks of Altura Learning.